

**Who should call 901RideChoice?**

Older adults and people living with disabilities can call 901RideChoice to get information on local transportation options. Additionally, caregivers and social/human services providers can call 901RideChoice for their loved ones and clients.

What kind of services are provided?

Callers can get information on rides to medical appointments, pharmacy visits, grocery store and other personal errands.

What do ride options include?

There are a variety of untapped transportation options in Memphis, including specialized or human-service transportation, public transportation, private transportation providers, ridesharing services, such as Uber or Lyft and non-emergency medical transportation.

Is there is a cost for this service?

901RideChoice is a free, local phone number. There is no charge to call.

What do I need to call 901RideChoice?

When you call 901RideChoice, you will need to provide your phone number or an email address to create a user profile. Your personal information will not be shared.

I have a disability. Are my health and medical needs considered when determining ride options?

When determining ride options for callers, we will ask a few questions to determine your accessibility and eligibility requirements to help you make the best decision.

**How will I receive my ride options?**

The call agent will provide ride options verbally by phone or email them if you have an email address

If I need assistance, can someone help me determine my best ride option?

Yes, a call agent will be happy to discuss options with you to make the most suitable ride choice.

Does 901RideChoice schedule my ride?

901RideChoice is designed to empower older adults and people living with disabilities to regain their independence. Currently, once a caller receives the information, he or she can schedule their own ride. There will be capabilities to schedule your ride through the 901RideChoice platform in the future.

What is the 901RideChoice phone number?

Please call (901) 743-3901.